

Accommodation Rules

1. Only registered guests are allowed to stay in the apartment.
2. In special circumstances, the accommodation facility may offer the guest alternative accommodation, provided it does not significantly differ from the confirmed booking unless otherwise agreed.
3. Check-in is possible between 3:00 PM and 9:00 PM unless otherwise agreed.
4. Guests must check out by 10:00 AM unless otherwise agreed. Failure to do so may result in being charged for an additional night.
5. Guests checking in before 10:00 AM will be charged for the previous night.
6. Payment for accommodation and services must be made in advance.
7. Guests are not allowed to make changes to the furniture, move furniture, or interfere with electrical and other installations in the apartment and common areas. Guests must not sit or lie on furniture not intended for such use and must not stand on any furniture.
8. Guests are not allowed to use their own electrical or gas appliances, except for personal hygiene items such as shavers, massagers, and hair dryers.
9. Smoking and the use of narcotic and psychotropic substances are strictly prohibited in the apartments and common areas.
10. For safety reasons, children under 10 years old must not be left unattended in the apartment or other areas. In case of injury or other unforeseen circumstances, the accompanying adult is responsible for the child.
11. Pets are not allowed.
12. Guests must observe quiet hours from 10:00 PM to 7:00 AM.
13. Parties, celebrations, and bachelor/bachelorette parties are strictly prohibited in the apartments.
14. Before leaving the apartment, guests must close water taps, turn off lights in rooms and bathrooms, close windows, and lock the entrance door, returning the key to the designated key box.
15. The apartment owner is not responsible for jewellery, money, or other valuables brought by the guests.
16. Guests must pay for accommodation and services according to the valid price list before the stay. Payment must be made cashlessly (invoice or through booking platforms).
17. Trash bins in the apartments must be emptied into large waste containers (in the gateway of Hviezdoslavova 7- gate marked as Golden gate), keeping the surrounding area clean. Guests must not leave trash in front of the apartment door.
18. Guests must adhere to these accommodation rules. Violating them significantly may result in termination of the contract and compensation for any damages.

19. Guests are liable for damages to the property of the building and apartments according to applicable regulations.
20. Parking lots and common areas are monitored by a camera system.
21. Guest complaints or suggestions for improvement are accepted by the apartment management.
22. Guests receive one key for the apartment, one for the building entrance, and one for the gate where the waste containers are located. A fee will be charged for lost or damaged keys.
23. Entrance doors must be locked at all times.
24. In case of lockout or lost key, guests must collect a spare key from the reception of Hotel Mlyn in Zavar, Mlynska 10.
25. On the day of departure, the kitchen must be restored to its original state, meaning washing and drying dishes and taking all personal food items.
26. A first aid kit is located on the 2nd floor in front of apartment 202.
27. Roof windows have blinds that can be easily lowered and raised by gently clicking them from below. Guests must not use excessive force to avoid damage.

The accommodation rules are valid from June 1, 2024.

Hviezdoslavova Apartments

Important Phone Numbers

- Locksmith Services SEZAM: 0903 668 668
- ZSE, Emergency Line: 0800 111 567
- Západoslovenská distribučná a.s., Emergency Line: 0850 111 555
- SPP, Emergency Line: 0850 111 727
- TAVOS, Water Supply Emergencies Outside the Building: 033/5966182
- Municipal Police: 159
- Rescue Service: 112
- Police: 158
- Firefighters: 150
- Ambulance: 155
- SOS: 112